24 October 2022

Atlassian Pty Ltd
Level 6, 341 George St
Sydney NSW 2000
AUSTRALIA

To Whom It May Concern,

The Missing Link was engaged by Atlassian to perform a source code assisted web application and API penetration test of the Jira Service Management (JSM) Data Centre application including the Insight components for JSM and Confluence. JSM is an IT service management application which provides a means for IT teams to manage the end-to-end delivery of IT services to customers. The Insight application built on JSM is used to discover and track assets within an organisation.

The objectives of the engagement were to identify exploitable vulnerabilities, subvert standard workflows, gain unauthorised access to the application or user records, and attempt an underlying server compromise.

Testing was performed by four security consultants across two phases in a test environment between the 15th of August and 29th of August, as well as between 12th of September and 12th of October 2022.

Sincerely,

The Missing Link Security Pty Ltd