# Zero Trust: Improved security and user experience in Atlassian Cloud

## Threats are increasing — your users are the prime target

Sophisticated attacks are not just aimed at large, global organizations; growing businesses have become a leading target due to their rapid scaling and varying levels of security controls.

Despite foundational security measures put in place at most organizations – the threat landscape has changed dramatically as more teams work remotely, access sensitive data from personal devices, and weak passwords are used to protect overprivileged accounts. Malicious attackers are often able to successfully infiltrate growing organizations through their users.



54% of security incidents at small

to mid-sized businesses resulted in the compromise of user credentials (Verizon)



82% of organizations allow some

bring-your-own-device (BYOD) usage in the workplace (Bitglass)



36% of respondents revealed

that departing employees were not off-boarded within 24 hours of leaving the organization (BetterCloud)



7496 of all breaches include the

human element, either through error, privilege misuse, use of stolen credentials, or social engineering (Verizon)



and technology to improve your security posture and address your regulatory compliance requirements. As you look to implement a cloud IAM strategy, review the principles of zero trust. Zero trust principles help

(IAM) strategy can be achieved through identifying and

implementing best practices using people, processes,

provides a consistent experience for users and up-levels your security regardless of user device or location.

and flexible enough to support remote work, allow

and improve overall user experience. This approach

access to company data from personal devices,

Never trust,

always verify



**Principle of** 

least privilege



credentials are

compromised.

**Assume breach** 



authentication to defend

against anomalous

behavior.

### organization Putting zero trust into action at your organization is a multi-step and iterative process. Create policies to manage user access and implement them across all users who interact with your data and applications. Policies should apply the maximum restrictions on access to sensitive data and include additional safeguards to keep any bad actors with compromised credentials from accessing privileged information.

Making zero trust

a reality for your

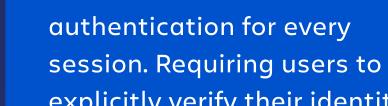
experiencing configuration drift. Continually iterate on your policies and revisit your configurations to meet your organizations evolving needs.

Once you've created these policies, continually monitor

activity across your organization, audit privileges for

user groups, and ensure your organization isn't

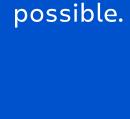




explicitly verify their identity helps reduce the risk of someone using a stolen device to access your data.

Enforce single sign-on (SSO)

and multi-factor



Reduce the chance of

overprivileged accounts

and revoke unnecessary

permissions as soon as

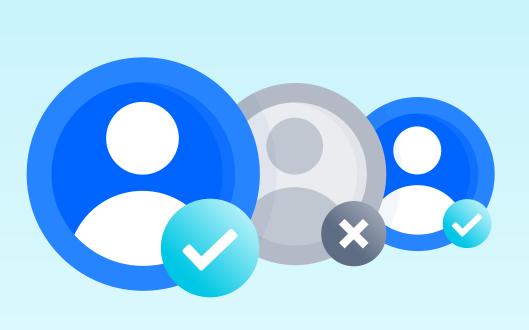


Set parameters like session duration, password strength requirements, and up-level permission requirements based on groups.

Applying your zero trust approach in Atlassian Cloud Extend your organization-wide IAM policies and zero trust approach across your Atlassian Cloud products with Atlassian Access. Enforce single sign-on,

accelerate user onboarding for Atlassian products,

and reduce manual IAM tasks to keep pace with your



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scaling organization.

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