ATLASSIAN

An introduction to Cloud migrations

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Introduction

Let's be real: the thought of transitioning from self-managed Server to Cloud may not make you leap out of bed in the morning, eager to dig in. (Or, you know, it might. You do you.)

For many Atlassian admins, migrating to the cloud feels overwhelming at first. There are so many questions. Who needs to be involved? How big a project will this be? What tools are available to make this easier and less error-prone? Will sensitive data really be as secure as before?

If it feels like we've just read your mind, then you're in the right place. Think of migrating to the cloud as the professional equivalent of adventure travel and this guide as the glossy travel magazine that gives you a bird's eye view of your trip, written from the perspective of admins who've actually been there and know the territory well.

By the time you're done reading, you'll understand:

- How Atlassian Cloud is different and where we're headed
- How to plan and lead your migration project
- The roles and skills you'll need on your migration team
- Popular migration strategies, proven out by customers who've already made the switch
- The six phases of migration
- Where to find additional resources to guide you through the migration and help you optimize and scale your instance afterward

This is not a step-by-step runbook for executing the migration itself (for that, please refer to our **Server to Cloud migration guide**). As you familiarize yourself with the Cloud migration process, know that you're not embarking on this journey alone. We've built a **Migration Center** with free resources, tools, and support options to help you through every phase of your journey to Cloud.

An overview of Atlassian Cloud

In the spirit of starting with the end in mind, let's kick things off by showing how Atlassian Cloud is different from your Atlassian Server products, as well as from other cloud-based services you might already be using. Think of this as the section of that glossy travel magazine that helps you get familiar with the landscape.

Security and compliance

Atlassian Cloud is GDPR-, ISO-, SOC-, and Cloud Security Alliance-compliant by default. We encrypt all data, in transit and at rest. And we perform rigorous security testing, including threat-modeling, automated scanning, and third-party audits. Which is probably why 92% of IT organizations say **security is better or equal on Cloud**.

We've also built right-to-be-forgotten (RTBF) controls into the platform, and with options for data residency available on our Standard, Premium, and Enterprise plans, you can choose where user-generated content, attachments, and metadata live without having to increase your infrastructure footprint or overhead.

For more details on how we're making security and compliance a priority, check out our **Trust Center** or explore the benefits of **Atlassian Access**.

Scalability

While Server scalability is limited by servers themselves, Cloud is ready to scale – up, down, in, or out – on a moment's notice. If your computing needs triple because of a sudden market shift, Cloud can scale up quickly to meet your needs. If your need for more features catches you by surprise, it's easy to upgrade from a Standard plan to **Premium** or **Enterprise** and keep business rolling with additional benefits like IP allowlisting, change management features, and access to dedicated support engineers.

ℹ Find more detailed information about pricing and features by product below:

- **Jira Software**
- **Confluence**
- **Jira Service Management**
- **Bitbucket**

All of our products are designed for high performance and availability and are built on best-in-class core technologies like AWS, so your organization can scale confidently and securely. And we're putting our money where our mouth is, with financially-backed uptime SLAs for Premium and Enterprise Cloud customers.

Governance

In Atlassian Cloud, you manage user accounts at the organization level rather than product by product. This gives you visibility into all your users in one place. Groups, as well as access to individual products, are managed at the product level.

With **Atlassian Access**, you can also expand your user management capabilities in the Cloud. Access gives you peace of mind with enterprise-grade security controls and monitoring that can be standardized across all your Atlassian Cloud users.

How does Cloud's total cost of ownership (TCO) compare to server?

We've made it easier to **estimate your costs in Cloud** and Server, and determine **how much Cloud could save you** in hidden costs.

Automation

With more automation options, Cloud is the better choice for companies that want to save time, simplify processes, and say goodbye to the risk of human error. And when we say Cloud saves time, we really mean it. 92% of users say Jira automation helps them "spend more time on the tasks that matter most."

Automation features include automation workflows, an automation library, automation between Atlassian and third-party tools, and a visual rule-builder that lets you configure powerful custom automation rules for Jira Software and Jira Service Management – no code experience required.

Data and insights

With Premium and Enterprise plans, admin insights help you understand level of security and access, product usage, and activity over time.

With Confluence, additional analytics reveal site, space, page, and user engagement insights. **Jira Software's Insight feature** offers visibility into

dependencies so you can manage assets and configuration items (CIs), quickly troubleshoot incidents, and minimize the risk of changes. And with **Jira Service Management**, teams can track their assets, configuration items, and resources to understand and visualise the critical relationships between applications, services, their underlying infrastructure, and other key dependencies.

> With Cloud, I'm not waking up in the middle of the night because a node in the data center was down. That's a huge positive for me and my customers because I can ensure the best service levels possible.
>
> **LAURENT BORDIER**
> Atlassian admin, Lucid Motors

Collaboration

Cloud was built to extend collaboration across teams and geographies – with no VPN required – empowering remote and distributed teams, as well as important external collaborators. Plus, our **machine learning-powered Smarts** increase the efficiency of collaboration by reducing repetitive tasks, suggesting collaborators, and helping you find the right materials quickly.

Apps and integrations

If you need to customize Cloud products to suit specific use cases, a substantial collection of Cloud apps is already available in the **Atlassian Marketplace**, with more arriving every week (we added 600+ in the last year alone!).

Don't see what you need there? No worries. Our ecosystem of Marketplace Partners is working to build and add new Cloud apps to our Marketplace every day – reach out to our Marketplace Partners directly to see what's in the works or request Cloud apps to meet your needs. If you'd prefer the "be the change you seek" route, take advantage of our **Forge** platform to create, test, and deploy your own scalable apps using Atlassian-hosted computing power and storage.

ⓘ Have Cloud questions you can't find the answers to?
If you have a commercial or academic license and 25+ users or agents, **schedule a Cloud consult** with our Advocate.

Now, that's all pretty great if we do say so ourselves. But there's more in store. Dive deeper into the differences between Atlassian Cloud and self-managed **here**. Check out the **new features we're building in Cloud**. Explore our **newest app security program**. Or claim your **Cloud migration trial** to explore Cloud for yourself, build a proof of concept, or even test and run your migration for up to 12 months free.

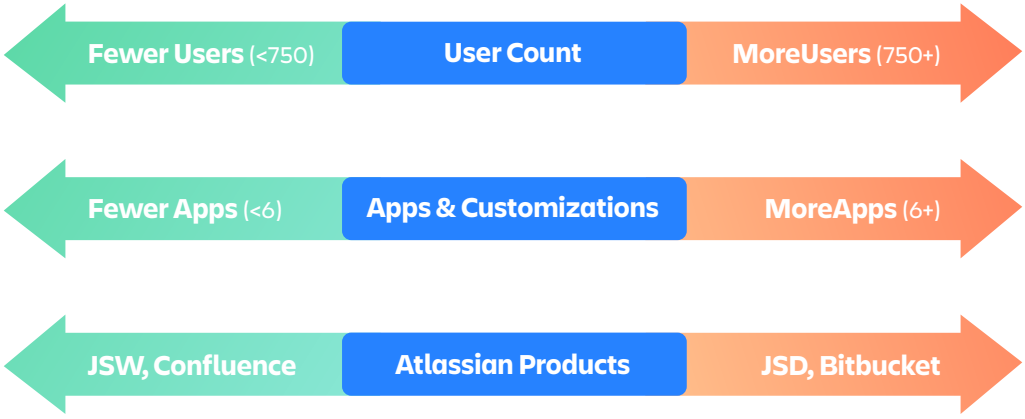
Your migration requirements

You've now reached the stage of the adventuring process where you know you're going to take that trip and are ready to start planning. The next step is to define some high-level parameters: What's your budget? When do you want to go? Who will your travel companions be? What gear will you need?

Here's what that means in the context of moving to Cloud.

What's your timeline?

Every company's timeline will be different based on their size and unique needs. Enterprises with thousands of users and multiple Atlassian products often take six months to a year (or more) to fully execute their migration end to end. For smaller organizations and those with simpler configurations, it may be a matter of a few weeks between kicking off the project and uncorking champagne to celebrate a job well done. The more users you're supporting, and the more complex your business processes are, the longer your timeline.



To help you estimate your timeline and plan accordingly, think about the following factors and what each of them might mean for you:

1. **People:** Do you have executive buy-in? Will your Atlassian admin be focused primarily on this project, or is it something they'll have to chip away at in between other work? Will your admin be tackling this project on their own, or can they assemble a migration team? (We highly recommend the team approach!)

2. **Data:** Do you need to clean up any stale or messy data first? Have you customized your products and processes in such a way that data won't flow cleanly into your Cloud instance?
3. **Apps:** Are all the Marketplace apps attached to your Server instance available for Cloud? (Hint: You can conduct an app assessment to find out.) What additional apps for Cloud might you plan to add once the migration is complete?
4. **Testing:** Will you need to **set up a staging environment** to test against? Do you have lots of complex, mission-critical processes you'll need to test before rolling the change out?
5. **Stakeholder management:** Are your end-users prepared for this change? Do you have support channels in place or other ways for them to ask questions and get answers?

What's your budget?

Although migrating to Cloud will result in **long-term cost savings** due to lower overhead expenses, the shift to a monthly or annual subscription structure (vs. paying up front for the full license once a year) can lead to accounting issues at the outset. Be sure to check in with a member of your finance team to understand whether and how your budget might be affected (and **estimate your costs** of moving to Cloud based on the products you own to get specifics on how your pricing will change).

Another budget consideration is how much the migration itself will cost. When figuring out these figures, consider internal team time and resource costs, as well as external resource or Partner costs.

How many users and how many products are we talking about?

Before moving on to the next phase of your planning, be sure you have a clear picture of which Cloud products and apps you need and who will have access to what. Take stock of whether every user will still need a seat in every product they currently have (ditto for your Marketplace apps), and keep an eye out for opportunities to simplify or streamline.

If you'll be migrating more than 1,000 users, make sure to **get in touch** with Atlassian's Migration Support Team for extra guidance.

What about security, compliance, and privacy?

How much financially-backed guaranteed uptime do you need? Are you subject to HIPAA or other data privacy regulations? Do you need data residency in a specific location?

Best-in-class security and compliance with important regulations like GDPR are already built into Atlassian Cloud. But if you need extra security, compliance, or privacy features, you'll find them in our Premium or Enterprise plans. And don't forget to involve your legal and security teams when you're planning your migration.

What are your goals for migrating and how will you measure success?

There are a number of reasons customers decide a move to Cloud is a necessity. Especially in today's landscape, where remote work is the new normal and digital transformation is accelerating at a fast pace. The ability to not just stay ahead but adapt quickly is a must-have. Some common goals to consider:

- Reduce overhead costs to refocus time and money on more strategic initiatives
- Manage security and compliance more efficiently
- Achieve high growth via faster product release cycles and speedy new hire onboarding
- Shift full-time admins from software maintenance to higher-value projects that impact overall business goals
- Accelerate end user productivity and support cross-team and cross-geo collaboration
- Minimize downtime and improve performance to reduce costs and instill confidence in products and services

Any (or all) of these might mean success in your eyes and the eyes of your stakeholders. It doesn't matter so much what your definition of success is. What matters is that you have one and factor it into your planning.

Assembling your migration dream team

The roles needed for your migration will vary based on its complexity, your company size, and resourcing available.

Small businesses, for example, might have a single project manager who can also handle the technical side of things, and a short consultation with legal and security may cover any risks you face. A migration with 1,000+ users, on the other hand, will almost always require Atlassian's Migrations Support Team or a Solution Partner to help manage the intricacies of the process. It'll also call for help desk availability, product champions, and likely more in-depth involvement from your security and legal teams.

Most migrations will include at least some of the following roles. Defining who you need on your team should be an early part of your process.

- A project owner who is driving the migration to completion
- An approver who makes (or signs off on) major decisions
- Project team members with specific subject-area knowledge such as database management, security, user management, or contracts and licensing, as well as knowledge of how your Atlassian tools are configured. Assume that most (if not all) who administer your Server instance should be on your Cloud migration team
- Stakeholders from teams like Legal, Finance, and HR, as well as those who will actually be using the Cloud site(s) to help test, provide feedback, and make sure your setup is meeting their needs

Migration tools and Atlassian support

Now's the part of the adventuring process where you gather your tools, download travel apps, and pack your bags. In the world of your migration, that means...

If you haven't already signed up for a **free Cloud migration trial**, we recommend doing so at this time. Our migration trials match the user tier and remaining duration of maintenance of your self-managed license (for up to 12 months), so you can poke around in Jira and Confluence Cloud and plan the details of your migration.

App migration tools

It's also time to dive into our Cloud Migration Assistants for **Confluence** and **Jira**, which are free Marketplace apps built and maintained by Atlassian. Depending on the version of your Server instances, the assistants may already be automatically installed.

The assistants help you assess your current Server apps and app availability in Cloud. We call this process your app assessment and some of the basic questions you'll need to answer include:

- What apps do you currently have?
- What are they being used for, and by who?
- Are they essential?
- Are similar features or app alternatives available in Cloud?
- How do costs compare between Server and Cloud?

Chances are you have a lot of apps. Maybe you inherited an instance from a previous admin that includes up to 30+ apps (that's a lot, but it happens!). Think of your app assessment and migration as an opportunity for spring cleaning.

Plus, once you're done assessing the app landscape, those same assistants will also help you move projects, content, users, and groups from Server or Data Center to Cloud without disrupting your team.

App migration assessment

We continue to invest in cloud migration tooling and are committed to making the Cloud Migration Assistants the go-to way to move data to Cloud. Check out the migration tooling **section of the Cloud Roadmap** for more info on what we've got planned. Or, for a deeper exploration of the advantages and drawbacks of each migration tool, check out **this comparison of data migration methods**.

We're here to help

Our support team is here to make sure you have the information you need to be successful. To ask questions of our support pros and other Atlassians who have been there, done that, start with **Atlassian Community**. For help with pricing, features, and the difference between Server and Cloud, if you have a license for 25+ agents/users, **schedule a consult with one of our Advocates**. For troubleshooting help, our **Cloud Migration Managers and Support Engineers** are here to save the day. And if you need end-to-end migration support for a complex migration, we recommend our **Solution Partners**.

When to bring in a Partner

If you've got a complicated migration on your hands – or if your team has never done a cloud migration before – bringing on a **Solution Partner** can make all the difference. Signs you'd benefit from bringing in a Solution Partner include:

- Limited internal resources to help with this project
- You need help with things outside of the scope of Atlassian support, including User Acceptance Testing, Server upgrades, or user training
- You need help with migration project management, planning, and execution
- You have a complex merging scenario
- You need to migrate five or more business-critical apps
- You have specific security and compliance needs
- You need to migrate over 1,000 users

Learn more about Atlassian's **migrations support scope here**.

Choosing your migration strategy

Depending on which Server version you're on, what tools you choose to work with, and the complexity of your migration, your method and strategy will vary. The first step: figure out how complex your migration really is.

Assessing your migration complexity

The more complex your migration, the longer it's going to take to plan and execute. And depending on budget and resourcing, you may be more inclined to bring in Atlassian's support team or a dedicated Solution Partner to help. The complexity of your migration will be based on a few primary factors:

1. **Size:** This includes the size of your data, as well as the number of users. A small site with only a few gigabytes of data and under 1,000 users will be much easier to migrate than a site with hundreds of gigabytes of data and thousands of users, both from a data migration and downtime perspective, and overall planning.
2. **Apps:** This includes both the **number of critical apps you have**, whether they're available in Cloud (or have alternatives), and if they have migration pathways.
3. **Customization:** This can include custom fields, non-Atlassian integrations, custom apps, and unusual data structure.
4. **Number of products:** The more products you have to migrate, the more complex your migration will be. For example, a Jira Software-only migration is simpler than migrating both Jira Software and Jira Service Management.
5. **Consolidation:** If you are consolidating multiple sites, rather than simply migrating into a new site, this will increase complexity, since data, apps, and users need to be reconciled. In general, the greater number of consolidations required, the greater the complexity.
6. **User management:** A few factors can increase complexity here, including the need for Atlassian Access, the number of anonymous users, the number of inactive users, and use of multiple identity providers.

Common migration strategies

Optimize and shift RECOMMENDED

An all-at-once migration where you assess which data to migrate to Cloud and what to leave behind on your Server instance for future reference in a read-only state.

BEST FOR

Customers with 2,000–10,000 users

PROS

- Everything is migrated at once
- Only migrating what you need
- Shorter overall migration timeline and reduced migration downtime
- Will make Cloud simpler for your teams to navigate
- May improve Cloud performance
- May decrease costs to migrate (e.g. resourcing, Partner costs) due to protracted timeline

CONS

- All users will need to be onboarded simultaneously
- Requires one significant window of downtime for end users
- Requires additional planning and work to determine how to optimize

Lift and shift

Take all of your data – product data, users, and apps – and migrate it to Cloud in a single migration.

BEST FOR

Customers with fewer than 2,000 users

PROS

- Everything is migrated at once
- Shorter overall migration timeline
- May decrease costs to migrate (e.g. resourcing, Partner costs) due to protracted timeline

CONS

- All users will need to be onboarded simultaneously
- May increase downtime depending on the size of your data
- May be moving unneeded data and users to Cloud, which can increase costs
- Multiple tests and User Acceptance Testing need to be done to ensure all details have been covered beforehand (longer testing time required)
- Clean-up may be required post-migration to remove unwanted data

Phased

Migrate data in stages, rather than all at once. As you complete each migration, issues can be worked out and users onboarded and trained in small chunks.

BEST FOR

Customers who cannot migrate in a single window of time, customers

PROS

- Phased user onboarding
- Reduced single downtime
- Allows you to clean up and optimize over time
- Gives business more time to gather iterative feedback to apply to future phases of migration

CONS

- Not well supported if you need to migrate Jira Service Desk or Advanced Roadmaps (formerly known as Portfolio)
- Longer overall migration timeline may lead to increased costs
- Can be more complex to manage multiple deployments during the transition
- Requires careful planning, since dependencies must be mapped out
- A temporary hybrid model may be more difficult for teams to collaborate through Jira/Confluence if app links are not configured between Cloud and Server
- With a hybrid footprint (some products on cloud and others on-prem), certain IPs will need to be allow-listed to establish application links (which may raise security concerns)
- Medium to high potential for configuration drift
- Difficult to delineate which apps are being used by specific projects (so we wouldn't recommend batching based on critical apps that may not yet be available in Cloud)

Start fresh

If you're confident you won't be working with the majority of your existing Server project data going forward or want to work in Cloud immediately, then you may choose the start-fresh approach to setting up your Cloud site. If you have a Server license, you can keep your data around for archiving purposes, while your teams start fresh in Cloud with no migration downtime. The only downside here? Users won't have access to old project/space data.

The important thing is to understand all the advantages and inconveniences of each approach and, at the same time, realize that you need to choose the one most suitable for your organizations' specific needs. The truth is, really complex migrations may involve some mix of lift and shift, optimization, and phased. But the right balance depends on your budget, your timeframe, and your risk threshold.

Considerations around user management

While some organizations choose to manage users "by hand", others choose to add **Atlassian Access** to their collection of Cloud products for tighter (and easier) controls around password policies, admin logs, unified user management and 2FA, API controls, SAML single sign-on, and SCIM. Use **our documentation** to identify your current Server setup and what we recommend when you migrate to Cloud.

85%

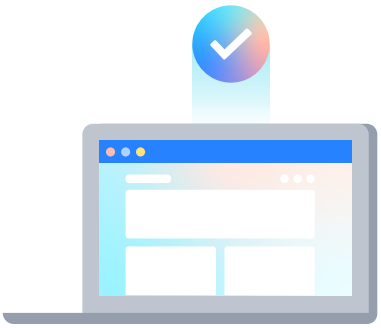
of surveyed IT organizations said that user management is better or equal on Atlassian Cloud

Access customers can be migrated using the **SCIM provisioning feature**. For customers without Access, we recommend using the Cloud Migration Assistants. These tools do the heavy lifting of user migration, as well as perform pre-migration checks that identify invalid emails, duplicate users, and other bits of cleanup to do before migration, so rolling Cloud out to your end-users goes as smoothly as possible.

A few other questions to answer before proceeding:

- Are you currently using the same user directory for all your Server products?
- If you're using externally managed users, what identity provider is holding that data now?
- Who originally set up user management in your current system? (If it wasn't you, be sure to involve the person who did or a Server admin who can confirm how the users and groups are configured and how that should be taken into account for migration.)

It's important to note that you can still use your on-premise Active Directory. But in order to connect it with your Atlassian Cloud products, you'll need to use Atlassian Access and a cloud identity provider. The identity provider will work as the connection between your on-prem Active Directory and Access. If you don't already have a cloud identity provider, **our partnership with Okta** means you're eligible for a free account.



Building a case for Cloud

So, now you have your foundation. You've got the tools you need. You know who you need to bring onboard. And the next step for many admins is this: convincing the boss that Atlassian Cloud is a sound business decision.

Allow us to summarize the business case.

In a nutshell, taking advantage of cloud-based tools allows organizations to:

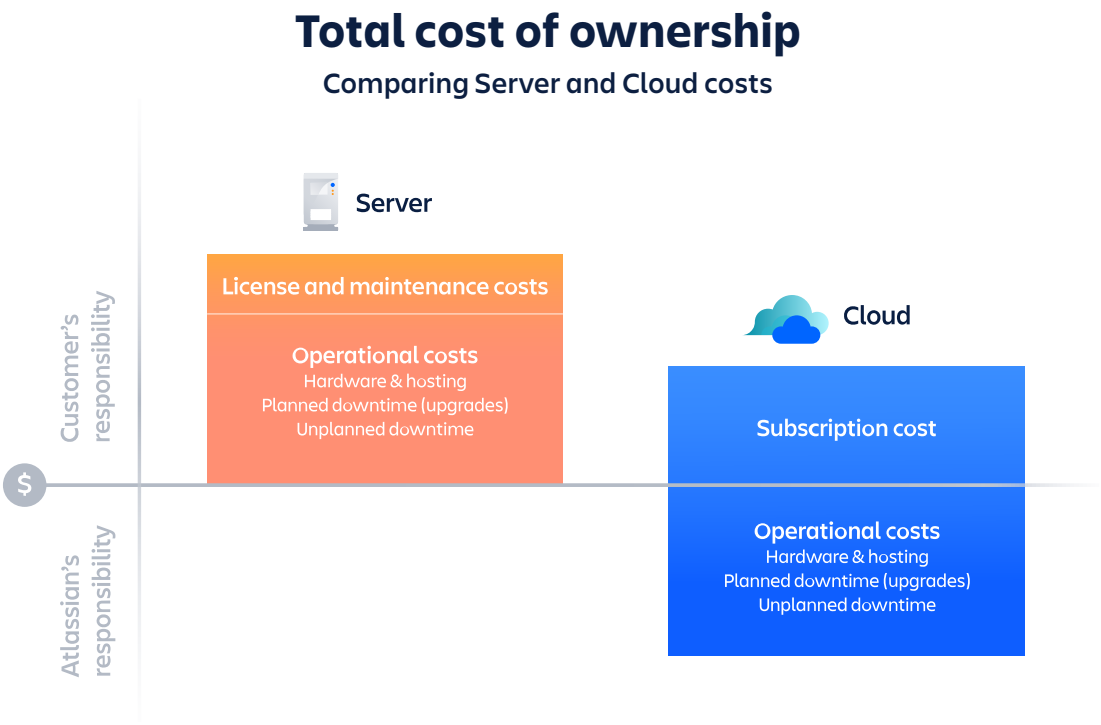
- Scale faster and more affordably
- Increase profits and lower costs
- Improve speed and performance
- Increase team productivity
- Future-proof against competitive forces

With disruptors lurking around every corner, businesses need to innovate faster and vigilantly future-proof their organizations in order to stay relevant and competitive in the long-term. Frankly, that's really hard to pull off when you have to manually update and maintain every tool that powers your workflows.

Before the pandemic, 61% of companies said they were planning a cloud migration, according to **Flexera's 2020 State of Cloud Report**. And as covid changed the business landscape, migration speed increased by a factor of 42, according to **McKinsey**.

In other words, enterprises are already in the process of shifting their infrastructure resources to the cloud, despite the expense and effort of migration.

Why? Smaller, cloud-native competitors are steadily eating away at their market share. Cloud frees up people and resources so they can focus on supporting the business – not the toolchain. They're able to get their products and services to customers faster and adapt to changes in the marketplace with ease. And without the big cash expenditures for hardware and labor, their total cost of ownership (TCO) is dramatically smaller in the long term.



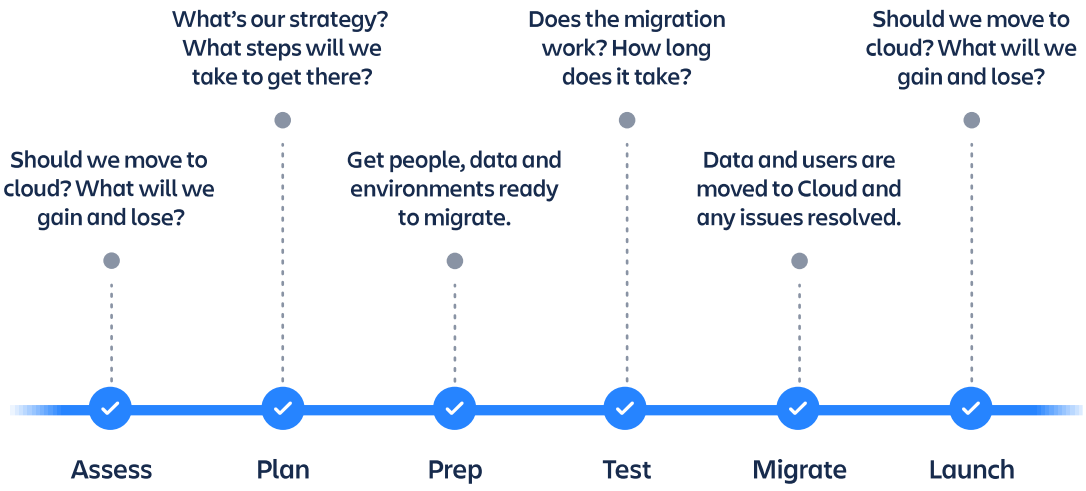
Here's an example: After one particularly painful – and expensive – outage, Jimmy Seddon of Igloo Software realized that maintaining a self-managed server for Jira, Bitbucket, and Bamboo was going to put this growing company at risk. After calculating the cost of that **four-hour downtime that impacted 80% of employees across the company**, he figured out that moving to a cloud service, while a big-budget line item, would be far less expensive than another outage.

Still need more resources to help convince the c-suite that Atlassian Cloud is right for you? Check out our **business case toolkit**, visit the **Migration Center**, or **download our whitepaper** for a deeper dive into the reasons customers are making the switch.

The typical Cloud migration journey

Now that you're ready to migrate, what will the journey look like? The truth is that every migration looks a little different. But here's a look at the typical process:

The phases of migration



1 In the assessment phase you will:

- Download our **Jira** and **Confluence** Cloud Migration Assistants and activate your **free Cloud migration trial**
- Assess your Cloud and Server landscape, apps and plugins, security and compliance needs, and pricing
- Get familiar with **our support offerings**, determine whether you'll involve an **Atlassian Solution Partner,** and assemble your migration team
- Review our migration guide and **checklist** so that you understand what's coming and when

2. **The planning phase involves:**

   - **Setting up your Atlassian organization** so you have a centralized place for managing your products and users and **verifying your domain** and user accounts
   - Choosing your user migration strategy and what tools you will use to migrate your data
   - **Determining your app migration pathways** and factoring apps into your overall timeline

3. **During the prep phase, you will:**

   - Communicate your plan to team members, stakeholders, and users
   - Clean up any stale data, inactive users, and projects in your Server instance
   - Run through our pre-migration checklists for **Jira** and/or **Confluence** to make sure your settings are correct
   - If you'll be performing the migration in-house (vs. with the help of an Atlassian Solution Partner), **sketch out a step-by-step runbook** based on the migration strategy and automated tooling you plan to use

4. **The testing phase involves:**

   - Backing up your Server data and run a test migration following the instructions offor the **Confluence Cloud Migration Assistant**, **Jira Cloud Migration Assistant**, or **Jira Site Importer**.
   - Reviewing your migrated data and running user acceptance tests (see step six in our **migration testing guide** for suggested tests and best practices)
   - Refining your migration runbook and timeline and finalizing your production migration window
   - Preparing training materials for your end-users so they're aware of changes to logins, URLs, apps, and UI

5. **Then... at last! The migration phase:**
    - Perform the production migration using the runbook you've developed, and **install or migrate the apps** you want to use in Cloud
    - QA your migrated data using our **testing guide** as needed
    - Move your Server instances to read-only mode using the **read-only setting in Confluence** and/or by **creating a permission scheme** in Jira that only allows "browse" permission for all projects and redirect users to your new Cloud site
6. **The launch phase is all about getting end-users (and yourself!) acclimated to Cloud:**
    - Welcome your organization to their new Cloud products and share the training materials you prepared
    - Finalize your security settings in Cloud using these **best practices** as a baseline
    - Stay up to date by reviewing our **Cloud platform and products roadmap**
    - CELEBRATE – you seriously deserve it!

Every organization's Cloud migration is unique, so this breakdown doesn't cover every edge case. Think of it as a foundation for your planning, not a one-size-fits-all guide.

If you're a Bitbucket customer migrating data from Server to Cloud, **check out this page** for more information on the Bitbucket Cloud Migration Assistant.

Managing your new Cloud products

Think ahead to that glorious day when your cloud migration is complete. You've celebrated with your team, taken a well-deserved day off, and come back to work with a satisfying feeling of accomplishment. Your job now? To take your Atlassian Cloud products to new heights. (Bad pun intended.)

Building your Cloud admin team

Moving to Cloud creates an opportunity for people in certain legacy roles. Some once-niche jobs are now critical to solving new challenges. Other positions remain essentially the same, but with expanded responsibilities.

For example:

Most roles must lean more on their abilities to manage capabilities and integrations or develop those abilities if they lacked them before the cloud transition.

Focus shifts from hardware to soft skills and to managing end-to-end capabilities rather than engineering the individual steps along the way.

Security requirements are different and relationships with vendors change, as do the types of skills that are most valued.

Roles like solutions architect and enterprise architect, which focus on stitching together external cloud services, just got a lot more important. Infrastructure roles such as network administrator, database administrator, and storage administrator have to re-calibrate their skills for cloud and deal with more layers of automation.

With Cloud tools, security updates and feature improvements happen more often and automatically. So staying current is largely a matter of **staying on top of the changes**, being aware of what **features and updates are in the works**, and understanding how they'll affect your end-users, rather than physically maintaining the infrastructure and software. While this does require some time and people skills, it's typically less time-consuming than on-prem stack management.

How will your role change as an Atlassian Cloud admin? **This whitepaper** has the answers.

Security and compliance

Your role in maintaining security also changes now. Adopting Cloud tools means storing data with Atlassian and relying on us to keep it safe.

Transparency is key to our security philosophy. If your Vendor Risk Management process is based on relying on external certification, no worries: we've got you covered. All our **compliance certificates are collected in one place** and easy to view. For more details on how we're keeping your data secure and compliant, and best for security best practices, visit our **Trust Center**.

We believe a move to Cloud is a team sport, so as you embark on this journey, lean on the tools, resources, migrations support team, and our trusted network of Solution Partners to help guide you and your organization in a successful transition to Cloud.

Next steps: Discover when to start planning your migration and which plan is best for you with our **Cloud readiness assessment**.

We believe a move to Cloud is a team sport, so as you embark on this journey, lean on the tools and resources within the Atlassian Migration Program, Atlassian's migrations support team, and our trusted network of Solution Partners to help guide you and your org for a successful transition to Cloud.

Want to learn more?

Visit the Cloud migration center

ATLASSIAN