Establish your agile operating model for effective scaled execution

Easily scale agile by establishing an operating model framework that brings together team-level data from across your organization to improve your data-based prioritization. A Jira Align (JA) solutions expert and your internal champions will collaborate to configure your JA platform and processes to create a robust agile at scale foundation. Together, we will create a JA program team, optimize Jira for scalability, implement JA requirements, and define strategies for planning and coordinating activities across multiple teams. This service will equip you with the necessary skills to progress to the next level with the JA Jumpstart service, catering to your organization's scaling requirements.

This service is designed to:
- Clearly define your agile at scale operating framework
- Recommend JA configurations based on your organization’s requirements
- Optimize Jira Software setup, projects, and boards for scale
- Equip your teams to support agile at scale expansion across your organization

The service is right for your organization if you:
- Need guided preparation before beginning Jumpstart for JA
- Need to establish and align teams on standard agile at scale processes
- Want to build confidence in your existing agile at scale operating model

Overall expected outcomes
Tailored recommendations leading to:
- Confidence in the defined agile at scale operating model
- Improved ability to make data-based prioritization decisions
- Ability to scale agile with consistency, across multiple teams
What to expect

Assessment and strategic recommendations report, including:

- Facilitated workshops by JA solutions experts with leaders and JA program team members to align on roles, terminology, and agile at scale jobs to be done
- Evaluation of current state in Jira Software and recommendations to optimize settings, and boards for the JA program team to implement
- Hands-on application to practice team-of-teams planning, backlog prioritization, and creation of JA integration backlog that can be actioned immediately

Maximize your impact

**OPERATING MODEL ACCELERATION**
To get started, we help you assess and improve your organization’s readiness for scaling your agile transformation with Jira Align
Silver Service

**PROGRAM EXPANSION**
After you’ve launched your first two JA programs, we’ll help you initiate more for broader scale and adoption across your organization
Gold Service

**PORTFOLIO ACTIVATION**
With JA programs in motion, we’ll help you apply portfolio principles to connect strategy to execution
Silver Service
**Service details**

Our team of agile and Jira Align Advisory Services experts will precisely carry out the following service modules.

<table>
<thead>
<tr>
<th>SERVICE MODULES</th>
<th>ACTIVITIES</th>
<th>OUTCOMES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Discovery and planning</td>
<td>Kickoff with project sponsor and agile leadership team to align on and set expectations for engagement objectives.</td>
<td>• Alignment on engagement timeline, milestones, target deliverables, and pilot program team resourcing</td>
</tr>
<tr>
<td></td>
<td>Facilitate alignment on agile at scale operating model, including walk-through of quarterly planning, backlog management, coordination across teams, and reporting by:</td>
<td>• Establishment of an agreement across stakeholders on the new agile at scale operating model</td>
</tr>
<tr>
<td></td>
<td>• Identifying standard roles and responsibilities within an agile at scale operating model</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Establishing standard terminology and definitions of work objects</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Creating a list of jobs to be done for the current state compared to the desired future state</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Alignment on engagement timeline, milestones, target deliverables, and pilot program team resourcing</td>
<td></td>
</tr>
<tr>
<td>Solution design and configuration</td>
<td>• Document agile at scale operating model framework as defined by the organization</td>
<td>• Ownership of the agile at scale operating model framework by the core implementation team</td>
</tr>
<tr>
<td></td>
<td>• Demonstrate proposed end-to-end workflow in JA</td>
<td>• Establishment of a Jira integration backlog and owner assignments</td>
</tr>
<tr>
<td></td>
<td>• Capture JA migration decisions for Use Cases from other tools</td>
<td>• Optimization of your Jira instance for integration with JA</td>
</tr>
<tr>
<td></td>
<td>• Review the current state of Jira project and board structure for the agile pilot</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Optimize Jira settings, projects, and boards</td>
<td></td>
</tr>
<tr>
<td>Assess and launch</td>
<td>• Assess readiness for Jira integration with JA by streamlining custom fields, workflows, epics, Jira projects, and boards</td>
<td>• Jira configuration is tuned for scale</td>
</tr>
<tr>
<td></td>
<td>• Assess the readiness of the JA program team for adoption of new ways of working in JA through team-of-team sprint planning, backlog prioritization, change management, and business value transparency using JA</td>
<td>• Formation of a backlog of recommendations and opportunities</td>
</tr>
</tbody>
</table>

The services described in this datasheet will be deemed complete on the earlier of (i) Atlassian's delivery of the service activities listed above and (ii) twelve (12) months from the start date indicated in your order for the catalog services.

As part of a signature or elite subscription plan, this service engagement is SILVER.

**Contact your Atlassian Sales Representative**

Inquire online or find a Solution Partner

© 2024 Atlassian. All rights reserved.