

# Atlassian Accessibility VPAT: Jira Cloud (Mobile)

(Based on VPAT® Version 2.4)

<b>Name of Product/Version</b>	Jira cloud (mobile app) – Android & iOS
<b>Report Date</b>	June 2020
<b>Product Description</b>	Jira enables software teams to create user stories and issues, plan sprints, distribute tasks, track releases and team performance metrics.
<b>Contact Information</b>	<a href="https://www.atlassian.com/company/contact">https://www.atlassian.com/company/contact</a> or email <a href="mailto:a11y@atlassian.com">a11y@atlassian.com</a>
<b>Notes</b>	<p>App versions tested: <b>Android</b> - Jira Cloud by Atlassian: v46.0.406, downloaded 8 April 2020 <b>iOS</b> - Jira Cloud by Atlassian: v46.0.406, downloaded 8 April 2020</p> <p>The following tested pages are a representative sample of layouts, states, content types, and user interactions across the app. They are collectively reported as <b>Software</b> throughout this document.</p> <ul style="list-style-type: none"><li>• Login</li><li>• Enter email &amp; password</li><li>• Onboarding (Welcome, etc.)</li><li>• Choose a site</li><li>• Projects list</li><li>• Project &gt; Board</li><li>• Project &gt; Backlog</li><li>• Project &gt; Roadmap</li><li>• Project &gt; Releases</li><li>• Project &gt; Reports</li><li>• Project &gt; Settings</li><li>• Project &gt; Settings &gt; Features</li><li>• Issues home</li><li>• Issues &gt; All list</li><li>• Issues &gt; Search</li><li>• Create issue</li><li>• Account</li><li>• Account &gt; Invite people</li><li>• Account &gt; Notifications</li><li>• Account &gt; Give feedback</li><li>• Account &gt; Settings</li><li>• Notifications</li></ul>

	<ul style="list-style-type: none"> <li>• Projects &gt; Search</li> <li>• Projects &gt; Create project</li> </ul> <p>The following page is assessed separately as an <b>Authoring Tool</b> due to its rich text editor functionality:</p> <ul style="list-style-type: none"> <li>• View / edit issue</li> </ul>
<b>Evaluation Methods Used</b>	<p>The app pages were tested against WCAG 2.1 Level A and AA success criteria. The testing methodology used is based on the <a href="#">Website Accessibility Conformance Evaluation Methodology (WCAG-EM) 1.0</a> (W3C Working Group Note 10 July 2014).</p> <p>These assistive technologies, settings, operating systems and devices were used for testing:</p> <p><b>Android</b> - Voice Access 3.1, TalkBack 8.1, Invert Colours, Font Size, Android 10, Google Pixel 3A, Logitech K380 keyboard</p> <p><b>iOS</b> - Voice Control, VoiceOver, Smart Invert, Text Size, iOS 13.4, iPhone XS, Logitech K380 keyboard</p>

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- **EN 301 549:** Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- **Revised Section 508:** Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.1.1 Non-text Content</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> </ul> <p>10.1.1.1 (Non-web document)</p> <ul style="list-style-type: none"> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially supports</li> <li>• Android: Partially supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Some non-text elements (icons, status bars, charts) do not have meaningful labels. Some decorative and layout elements are not hidden from assistive technologies.</li> <li>• Android: Some non-text elements (icons, logo, issues) do not have meaningful labels. Some decorative elements are not hidden from assistive technologies.</li> </ul> <p><b>Authoring Tool (iOS and Android):</b> Some non-text elements (icons, images, issues) do not have meaningful labels.</p>
<p><b>1.2.1 Audio-only and Video-only (Prerecorded)</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• Authors cannot add/manage a transcript for pre-recorded audio-only or video-only media.</li> <li>• Authors cannot add/manage an audio track for pre-recorded video-only media</li> </ul>
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not</li> </ul>	<p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• Authors cannot add/manage captions for pre-recorded audio-video media.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Applicable</p> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	
<p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• Authors cannot add/manage a transcript for pre-recorded audio-video media.</li> <li>• Authors cannot add/manage an audio track for pre-recorded audio-video media</li> </ul>
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: <ul style="list-style-type: none"> <li>○ Content exposed to assistive technologies is often a subset of what is shown on most Project pages.</li> <li>○ Text used as headings on screen is not described as such by assistive technologies.</li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<ul style="list-style-type: none"> <li>• Android: Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>• Android:               <ul style="list-style-type: none"> <li>○ Content exposed to assistive technologies is often a subset of what is shown on most Project pages.</li> <li>○ Text used as headings on screen is not described as such by assistive technologies.</li> <li>○ Charts are not described meaningfully or completely</li> </ul> </li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• Content exposed to assistive technologies is often a subset of what is shown on screen.</li> <li>• Text used as headings on screen is not described as such by assistive technologies.</li> </ul>
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS:               <ul style="list-style-type: none"> <li>○ Occasionally the VoiceOver linear sequence does not match the layout</li> <li>○ Several adjacent related items are presented separately instead of combined</li> <li>○ A couple of elements have been hidden from view but are still presented to assistive technologies.</li> </ul> </li> <li>• Android:               <ul style="list-style-type: none"> <li>○ Occasionally the TalkBack linear sequence does not match the layout</li> <li>○ A couple of elements have been hidden from view but are still presented to assistive technologies.</li> </ul> </li> </ul>
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 10.1.4.1 (Non-web document)</li> <li>• 11.1.4.1 (Open Functionality Software)</li> <li>• 11.1.4.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Partially Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Partially Supports</li> </ul>	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Many instances of colour used as the only method of communicating information or status (status bars, chart data, current navigation tab, issue priority icons, filter selection)</li> <li>• Android: Several instances of colour used as the only method of communicating information or status (status bars, chart data, issue priority icons, filters)</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: One instance of colour alone used to differentiate button from static text</li> <li>• Android: Several instances of colour alone used to indicate role (button vs text) or state (focus, selected)</li> </ul>
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> </ul>	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<ul style="list-style-type: none"> <li>Android: Supports</li> </ul>	
<p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Partially Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: External keyboard can't access some drag and drop reordering functions, can't trigger chart data display.</li> <li>Android: External keyboard can't use several buttons, menus, and other components on core path.</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Many of the authoring tool features are not accessible with an external keyboard, including the core issue description field.</li> <li>Android: A few of the authoring tool features are not accessible with a keyboard.</li> </ul>
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.2 (Web)</li> <li>10.2.1.2 (Non-web document)</li> <li>11.2.1.2 (Open Functionality Software)</li> <li>11.2.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Two screen reader traps, one external keyboard trap</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>2.1.4 Character Key Shortcuts</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.4 (Web)</li> <li>10.2.1.4 (Non-web document)</li> <li>11.2.1.4.1 (Open Functionality Software)</li> <li>11.2.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul>	
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.2.1 (Web)</li> <li>10.2.2.1 (Non-web document)</li> <li>11.2.2.1 (Open Functionality Software)</li> <li>11.2.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>Android: A couple of errors auto-dismiss without user acknowledgement</li> </ul>
<p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.2.2 (Web)</li> <li>10.2.2.2 (Non-web document)</li> <li>11.2.2.2 (Open Functionality Software)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p>	<p><b>Authoring Tool (iOS and Android):</b> Animated GIF images auto-play and cannot be stopped or paused. Other media types do not auto-play.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul>	
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 10.2.4.3 (Non-web document)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> <li>• 11.2.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: <ul style="list-style-type: none"> <li>○ VoiceOver focus occasionally not managed after page transitions or layout / content updates</li> <li>○ A couple of empty / visually hidden elements receive VoiceOver focus</li> </ul> </li> <li>• Android: <ul style="list-style-type: none"> <li>○ TalkBack focus occasionally not managed after page transitions or layout / content updates</li> <li>○ Two inefficient TalkBack focus paths</li> </ul> </li> </ul> <p><b>Authoring Tool (iOS and Android):</b> Focus is not managed for several features</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Some data refresh (swipe) and content reorder (drag and drop) functions only use complex gestures, no simple gesture alternatives provided.</li> <li>• Android: Carousel slides (swipe) and data refresh (swipe) functions only use complex gestures, no simple gesture alternatives provided.</li> </ul> <p><b>Authoring Tool (iOS and Android):</b> Issue refresh (swipe) is only triggered by a complex gesture.</p>
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3.1 (Open Functionality Software)</li> <li>• 11.2.5.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: A couple of Voice Control element labels don't match on-screen content.</li> </ul>
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
<p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.1 (Web)</li> <li>10.3.3.1 (Non-web document)</li> <li>11.3.3.1.1 (Open Functionality Software)</li> <li>11.3.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: 1 instance where error not linked to form field in code</li> <li>Android: 1 instance where error not linked to form field in code</li> </ul>
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.2 (Web)</li> <li>10.3.3.2 (Non-web document)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>11.3.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Partially supports</li> <li>Android: Partially supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Several instances of placeholder text acting as a text field label, which can have flow-on activation issues for speech interfaces</li> <li>Android: Several instances of placeholder text acting as a text field label, which can have flow-on activation issues for speech interfaces, incorrect TalkBack interpretation of symbols in instructions.</li> </ul> <p><b>Authoring Tool (iOS and Android):</b> Many editor fields have placeholder text acting as a label. (Android) A couple of button labels aren't clear.</p>
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Lots of interactive element not announcing role/type, lots of stateful elements not reporting state, some form field labelling issues.</li> <li>• Android: Some interactive element not announcing role/type, some stateful elements not reporting state, lots of element labelling issues.</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Lots of interactive element not announcing role/type, lots of stateful elements not reporting state, some form field labelling issues.</li> <li>• Android: Some interactive element not announcing role/type, some stateful elements not reporting state, lots of element labelling issues.</li> </ul>



**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Authoring Tool (iOS and Android):</b> Authors cannot add/manage an audio track for pre-recorded audio-video media</p>
<p><b>1.3.4 Orientation</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5.1 (Open Functionality Software)</li> <li>• 11.1.3.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Partially Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Does Not Support</li> </ul>	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Many instances of low contrast text</li> <li>• Android: Some instances of low contrast text</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Some instances of low contrast text</li> <li>• Android: Many instances of low contrast text</li> </ul>
<p><b><u>1.4.4 Resize text</u></b> (Level AA)</p>	<b>Software:</b>	<b>Software:</b>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul>	<ul style="list-style-type: none"> <li>• iOS: Some instances of text that doesn't respond to system text size settings. Some instances of text that truncates at larger text sizes.</li> <li>• Android: Several instances of text that truncates at larger text sizes.</li> </ul> <p><b>Authoring Tool (iOS and Android):</b> Some instances of text that truncates at larger text sizes.</p>
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	
<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• Android: Several instances of text truncating at larger display size settings</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• Android: Several instances of text truncating at</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>11.1.4.10 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	<ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Partially Supports</li> </ul>	larger display size settings
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.11 (Web)</li> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Many instances of low-contrast icons, element outlines and state styling, particularly for external keyboard focus.</li> <li>Android: Many instances of low-contrast icons, element outlines and state styling, particularly for external keyboard focus.</li> </ul> <p><b>Authoring Tool (iOS and Android):</b> Many instances of low-contrast icons, element outlines and state styling, particularly for external keyboard focus.</p>
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.12 (Web)</li> <li>10.1.4.12 (Non-web document)</li> <li>11.1.4.12 (Open Functionality Software)</li> <li>11.1.4.12 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul>	
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.13 (Web)</li> <li>10.1.4.13 (Non-web document)</li> <li>11.1.4.13 (Open Functionality Software)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>11.1.4.13 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	<ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul>	
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) – Does not apply</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> <li>10.2.4.6 (Non-web document)</li> <li>11.2.4.6 (Open Functionality Software)</li> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Generic button labels are used for different functions on the same page, other labels only describe state, not button action.</li> <li>Android: Several button labels aren't descriptive enough.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul> <p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Partially Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>Android: 1 instance where focus isn't visible for 6 Tab key presses (off-screen content)</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>Android: 1 instance where focus isn't visible for an element</li> </ul>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>11.3.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.3 (Web)</li> </ul>	<p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: One instance where a disabled button is used to indicate an incomplete form instead of validation and errors.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 10.3.3.4 (Non-web document)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> <li>• 11.3.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
<p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> <li>• 10.4.1.3 (Non-web document)</li> <li>• 11.4.1.3 (Open Functionality Software)</li> <li>• 11.4.1.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	



**Table 3: Success Criteria, Level AAA**

Notes: WCAG 2.1 AAA criteria were not assessed

# Section 508 Report

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled and some decorative elements aren't hidden from assistive technologies</li> <li>• As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>• As described in <b>1.3.2 Meaningful Sequence</b>, the linear content sequence travelled by screen readers doesn't always match the visual layout</li> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• (iOS only) As described in <b>2.1.2 No Keyboard Trap</b>, there are several traps for screen readers and external keyboard</li> <li>• (Android only) As described in <b>2.2.1 Timing Adjustable</b>, some errors auto-dismiss without user acknowledgement</li> <li>• As described in <b>2.4.3 Focus Order</b>, screen reader location is not always managed and the content path is not always efficient</li> <li>• As described in <b>2.4.6 Headings and Labels</b>, some labels are too generic to understand or differentiate.</li> <li>• As described in <b>3.3.1 Error Identification</b>, one error is not linked to its related form field in code</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, some form fields use placeholders as labels which aren't always reliably communicated by screen readers</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>unlabelled</p> <ul style="list-style-type: none"> <li>As described in <b>1.2.1 Prerecorded Audio-only and Video-only</b>, authors cannot add/manage transcripts for pre-recorded audio-only media or audio tracks for pre-recorded audio-only media</li> <li>As described in <b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b>, authors cannot add/manage transcripts or audio tracks for pre-recorded audio-video media</li> <li>As described in <b>1.2.5 Audio Description (Prerecorded)</b>, authors cannot add/manage audio tracks for pre-recorded audio-video media</li> <li>As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>As described in <b>2.2.2 Pause, Stop, Hide</b>, animated GIF images auto-play and cannot be stopped or paused.</li> <li>As described in <b>2.4.3 Focus Order</b>, focus is not managed for several features</li> <li>As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> <li>As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul>
302.2 With Limited Vision	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled and some decorative elements aren't hidden from assistive technologies</li> <li>As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>As described in <b>1.3.2 Meaningful Sequence</b>, the linear content sequence travelled by screen readers doesn't always match the visual layout</li> <li>As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate information and status.</li> <li>As described in <b>1.4.3 Contrast (Minimum)</b>, there are many instances of</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>low-contrast text.</p> <ul style="list-style-type: none"> <li>• As described in <b>1.4.4 Resize Text</b>, some text truncates at larger text size settings and some text doesn't respect system text size settings.</li> <li>• (Android only) As described in <b>1.4.10 Reflow</b>, some text truncates at larger display size settings.</li> <li>• As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• (iOS only) As described in <b>2.1.2 No Keyboard Trap</b>, there are several traps for screen readers and external keyboard</li> <li>• (Android only) As described in <b>2.2.1 Timing Adjustable</b>, some errors auto-dismiss without user acknowledgement</li> <li>• As described in <b>2.4.3 Focus Order</b>, screen reader location is not always managed and the content path is not always efficient</li> <li>• As described in <b>2.4.6 Headings and Labels</b>, some labels are too generic to understand or differentiate.</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>3.3.1 Error Identification</b>, one error is not linked to its related form field in code</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, some form fields use placeholders as labels which aren't always reliably communicated by screen readers</li> <li>• (iOS only) As described in <b>3.3.3 Error Suggestion</b>, a disabled button is used to indicate an incomplete form instead of validation and feedback</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled</li> <li>• As described in <b>1.2.1 Prerecorded Audio-only and Video-only</b>, authors cannot add/manage transcripts for pre-recorded audio-only media or</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>audio tracks for pre-recorded audio-only media</p> <ul style="list-style-type: none"> <li>• As described in <b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b>, authors cannot add/manage transcripts or audio tracks for pre-recorded audio-video media</li> <li>• As described in <b>1.2.5 Audio Description (Prerecorded)</b>, authors cannot add/manage audio tracks for pre-recorded audio-video media</li> <li>• As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>• As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate information and status</li> <li>• As described in <b>1.4.3 Contrast (Minimum)</b>, there are some instances of low-contrast text.</li> <li>• As described in <b>1.4.4 Resize Text</b>, some text truncates at larger text size settings and some text doesn't respect system text size settings.</li> <li>• (Android only) As described in <b>1.4.10 Reflow</b>, some text truncates at larger display size settings.</li> <li>• As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• As described in <b>2.2.2 Pause, Stop, Hide</b>, animated GIF images auto-play and cannot be stopped or paused.</li> <li>• As described in <b>2.4.3 Focus Order</b>, focus is not managed for several features</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul>
302.3 Without Perception of Color	<b>Software:</b>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
	<ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p>information and status.</p> <ul style="list-style-type: none"> <li>• As described in <b>1.4.3 Contrast (Minimum)</b>, there are many instances of low-contrast text.</li> <li>• As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate information and status</li> <li>• As described in <b>1.4.3 Contrast (Minimum)</b>, there are some instances of low-contrast text.</li> <li>• As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> </ul>
302.4 Without Hearing	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.2.1 Prerecorded Audio-only and Video-only</b>, authors cannot add/manage transcripts for pre-recorded audio-only media or audio tracks for pre-recorded audio-only media</li> <li>• As described in <b>1.2.2 Captions (Prerecorded)</b>, authors cannot add/manage captions for pre-recorded audio-video media</li> </ul>
302.5 With Limited Hearing	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.2.1 Prerecorded Audio-only and Video-only</b>, authors cannot add/manage transcripts for pre-recorded audio-only media or audio tracks for pre-recorded audio-only media</li> <li>• As described in <b>1.2.2 Captions (Prerecorded)</b>, authors cannot add/manage captions for pre-recorded audio-video media</li> </ul>
302.6 Without Speech	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• (iOS only) As described in <b>2.1.2 No Keyboard Trap</b>, there are several traps for screen readers and external keyboard</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
	<ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul>	<p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> </ul>
302.7 With Limited Manipulation	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• (iOS only) As described in <b>2.1.2 No Keyboard Trap</b>, there are several traps for screen readers and external keyboard</li> <li>• As described in <b>2.4.3 Focus Order</b>, focus location is not always managed and the content path is not always efficient</li> <li>• As described in <b>2.4.6 Headings and Labels</b>, generic element labels may make speech interfaces harder to use</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>2.5.1 Pointer Gestures</b>, several functions are triggered by complex gestures only</li> <li>• (iOS only) As described in <b>2.5.3 Label in Name</b>, a couple of Voice Control element labels don't match on-screen content</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, some form fields use placeholder labels which aren't reliable speech interface triggers</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• As described in <b>2.4.3 Focus Order</b>, focus is not managed for several features</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>where focus is not always visible</p> <ul style="list-style-type: none"> <li>As described in <b>2.5.1 Pointer Gestures</b>, one feature is only triggered by a complex gesture</li> <li>As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> <li>As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul>
302.8 With Limited Reach and Strength	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>As described in <b>2.5.1 Pointer Gestures</b>, several functions are triggered by complex gestures only</li> <li>(iOS only) As described in <b>2.5.3 Label in Name</b>, a couple of Voice Control element labels don't match on-screen content</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>As described in <b>2.5.1 Pointer Gestures</b>, one feature is only triggered by a complex gesture</li> </ul>
302.9 With Limited Language, Cognitive, and Learning Abilities	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled and some decorative elements aren't hidden from assistive technologies</li> <li>As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>As described in <b>1.3.2 Meaningful Sequence</b>, the linear content sequence travelled by assistive technologies doesn't always match the visual layout</li> <li>As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate information and status.</li> <li>As described in <b>1.4.3 Contrast (Minimum)</b>, there are many instances of low-contrast text.</li> <li>As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> <li>(Android only) As described in <b>2.2.1 Timing Adjustable</b>, some errors auto-dismiss without user acknowledgement</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• As described in <b>2.4.3 Focus Order</b>, focus location is not always managed and the content path is not always efficient</li> <li>• As described in <b>2.4.6 Headings and Labels</b>, generic element labels may make speech interfaces harder to use</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>2.5.1 Pointer Gestures</b>, several functions are triggered by complex gestures only</li> <li>• (iOS only) As described in <b>2.5.3 Label in Name</b>, a couple of Voice Control element labels don't match on-screen content</li> <li>• As described in <b>3.3.1 Error Identification</b>, one error is not linked to its related form field in code</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, some form fields use placeholder labels which aren't reliable speech interface triggers</li> <li>• (iOS only) As described in <b>3.3.3 Error Suggestion</b>, a disabled button is used to indicate an incomplete form instead of validation and feedback</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled</li> <li>• As described in <b>1.2.1 Prerecorded Audio-only and Video-only</b>, authors cannot add/manage transcripts for pre-recorded audio-only media or audio tracks for pre-recorded audio-only media</li> <li>• As described in <b>1.2.2 Captions (Prerecorded)</b>, authors cannot add/manage captions for pre-recorded audio-video media</li> <li>• As described in <b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b>, authors cannot add/manage transcripts or audio tracks for pre-recorded audio-video media</li> <li>• As described in <b>1.2.5 Audio Description (Prerecorded)</b>, authors cannot add/manage audio tracks for pre-recorded audio-video media</li> <li>• As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>• As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>information and status</p> <ul style="list-style-type: none"> <li>• As described in <b>1.4.3 Contrast (Minimum)</b>, there are some instances of low-contrast text.</li> <li>• As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• As described in <b>2.2.2 Pause, Stop, Hide</b>, animated GIF images auto-play and cannot be stopped or paused.</li> <li>• As described in <b>2.4.3 Focus Order</b>, focus is not managed for several features</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>2.5.1 Pointer Gestures</b>, one feature is only triggered by a complex gesture</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul>

## Chapter 4: [Hardware](#)

**Notes:** Jira cloud mobile apps are iOS and Android applications. They are not subject to the requirements of this section.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	Software and Authoring Tool do not act as a control proxy for platform-level accessibility features.

Criteria	Conformance Level	Remarks and Explanations
	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	
502.2.2 No Disruption of Accessibility Features	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	No disruption to accessibility features provided at the platform level
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<b>Software (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b> , many objects do not report one or more of role, state(s), properties, name, or description to assistive technologies.  <b>Authoring Tool (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b> , many objects do not report one or more of role, state(s), properties, name, or description to assistive technologies.
502.3.2 Modification of Object Information	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
502.3.3 Row, Column, and Headers	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> </ul>	No data tables

Criteria	Conformance Level	Remarks and Explanations
	<ul style="list-style-type: none"> <li>Android: Not Applicable</li> </ul>	
502.3.4 Values	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	
502.3.5 Modification of Values	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Partially Supports</li> </ul>	<p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: As described in <b>2.1.1 Keyboard</b>, many of the authoring tool features are not accessible with an external keyboard</li> <li>Android: As described in <b>2.1.1 Keyboard</b>, a few authoring tool features are not accessible with an external keyboard</li> </ul>
502.3.6 Label Relationships	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled</li> <li>As described in <b>3.3.2 Labels or Instructions</b>, some form fields use placeholder labels which aren't reliable speech interface triggers</li> <li>As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled</li> <li>As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> <li>As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul>
502.3.7 Hierarchical Relationships	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul>	<p><b>Software (iOS and Android):</b> As described in <b>1.3.1 Info and Relationships</b>, some text used as headings on screen is not defined as such programmatically.</p>

Criteria	Conformance Level	Remarks and Explanations
	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
502.3.8 Text	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
502.3.9 Modification of Text	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Partially Supports</li> </ul>	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: As described in <b>2.1.1 Keyboard</b>, many of the authoring tool features are not accessible with an external keyboard</li> <li>• Android: As described in <b>2.1.1 Keyboard</b>, a few authoring tool features are not accessible with an external keyboard</li> </ul>
502.3.10 List of Actions	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul>	<b>Software (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b> , some elements don't have a programmatic role declared (which determines the list of available actions).  <b>Authoring Tool (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b> , some elements don't have a programmatic role declared (which determines the list of available actions).
502.3.11 Actions on Objects	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Does Not Support</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Partially Supports</li> </ul>	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: As described in <b>2.1.1 Keyboard</b>, an external keyboard can't execute some non-core functions.</li> <li>• Android: As described in <b>2.1.1 Keyboard</b>, an external keyboard can't use several buttons, menus, and other components on core path.</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: As described in <b>2.1.1 Keyboard</b>, many of the authoring tool</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>features are not accessible with an external keyboard</p> <ul style="list-style-type: none"> <li>Android: As described in <b>2.1.1 Keyboard</b>, a few authoring tool features are not accessible with an external keyboard</li> </ul>
502.3.12 Focus Cursor	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b> The external keyboard focus cursor is almost always visible, but as mentioned in <b>1.4.11 Non-text Contrast</b>, the focus cursor styling has very poor contrast.</p> <p><b>Authoring Tool (iOS and Android):</b> The external keyboard focus cursor is almost always visible, but as mentioned in <b>1.4.11 Non-text Contrast</b>, the focus cursor styling has very poor contrast.</p>
502.3.13 Modification of Focus Cursor	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul>	<p><b>Software (iOS and Android):</b> As described in <b>2.4.3 Focus Order</b>, focus is occasionally not managed after user actions or page transitions. Focus sometimes goes to off-screen elements. Some focus pathing does not match the on-screen layout.</p> <p><b>Authoring Tool (iOS and Android):</b> As described in <b>2.4.3 Focus Order</b>, focus is occasionally not managed after user actions.</p>
502.3.14 Event Notification	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul>	<p><b>Software (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b>, some elements do not report their state or properties, let alone changes to those attributes.</p> <p><b>Authoring Tool (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b>, some elements do not report their state or properties, let alone changes to those attributes.</p>
502.4 Platform Accessibility Features	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul>	
<a href="#">503 Applications</a>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul>	<b>Software (iOS and Android):</b> As described in <b>1.4.4 Resize Text</b> , some text truncates at larger system text sizes. Some text ignores system text size settings.  <b>Authoring Tool (iOS and Android):</b> As described in <b>1.4.4 Resize Text</b> , some text truncates at larger system text sizes.
503.3 Alternative User Interfaces	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<b>Authoring Tool (iOS and Android):</b> As described in <b>1.2.2 Captions (Prerecorded)</b> , authors can't add/manage captions for pre-recorded audio-video media. The media player does not have a captions button.
503.4.2 Audio Description Controls	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<b>Authoring Tool (iOS and Android):</b> As described in <b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> and <b>1.2.5 Audio Description (Prerecorded)</b> , authors can't add/manage audio description for pre-recorded audio-video media. The media player does not have an audio description button.
<b><u><a href="#">504 Authoring Tools</a></u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
(if not authoring tool, enter “not applicable”)		
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	<b>Authoring Tool (iOS and Android):</b> No format conversion
504.2.2 PDF Export	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	<b>Authoring Tool (iOS and Android):</b> No PDF export feature
504.3 Prompts	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<b>Authoring Tool (iOS and Android):</b> No mode provided that prompts authors to create accessible content
504.4 Templates	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	<b>Authoring Tool (iOS and Android):</b> No templates provided

## Chapter 6: [Support Documentation and Services](#)

**Notes:** Jira cloud mobile apps are iOS and Android applications. They are not telecommunications equipment or customer premises equipment required to provide support documentation and services as per section C206 or Chapter 6. They are not subject to the requirements of this section.



# EN 301 549 Report

## Chapter 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled and some decorative elements aren't hidden from assistive technologies</li> <li>• As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>• As described in <b>1.3.2 Meaningful Sequence</b>, the linear content sequence travelled by screen readers doesn't always match the visual layout</li> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• (iOS only) As described in <b>2.1.2 No Keyboard Trap</b>, there are several traps for screen readers and external keyboard</li> <li>• (Android only) As described in <b>2.2.1 Timing Adjustable</b>, some errors auto-dismiss without user acknowledgement</li> <li>• As described in <b>2.4.3 Focus Order</b>, screen reader location is not always managed and the content path is not always efficient</li> <li>• As described in <b>2.4.6 Headings and Labels</b>, some labels are too generic to understand or differentiate.</li> <li>• As described in <b>3.3.1 Error Identification</b>, one error is not linked to its related form field in code</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, some form fields use placeholders as labels which aren't always reliably communicated by screen readers</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>unlabelled</p> <ul style="list-style-type: none"> <li>As described in <b>1.2.1 Prerecorded Audio-only and Video-only</b>, authors cannot add/manage transcripts for pre-recorded audio-only media or audio tracks for pre-recorded audio-only media</li> <li>As described in <b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b>, authors cannot add/manage transcripts or audio tracks for pre-recorded audio-video media</li> <li>As described in <b>1.2.5 Audio Description (Prerecorded)</b>, authors cannot add/manage audio tracks for pre-recorded audio-video media</li> <li>As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>As described in <b>2.2.2 Pause, Stop, Hide</b>, animated GIF images auto-play and cannot be stopped or paused.</li> <li>As described in <b>2.4.3 Focus Order</b>, focus is not managed for several features</li> <li>As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> <li>As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul>
4.2.2 Usage with limited vision	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled and some decorative elements aren't hidden from assistive technologies</li> <li>As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>As described in <b>1.3.2 Meaningful Sequence</b>, the linear content sequence travelled by screen readers doesn't always match the visual layout</li> <li>As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate information and status.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• As described in <b>1.4.3 Contrast (Minimum)</b>, there are many instances of low-contrast text.</li> <li>• As described in <b>1.4.4 Resize Text</b>, some text truncates at larger text size settings and some text doesn't respect system text size settings.</li> <li>• (Android only) As described in <b>1.4.10 Reflow</b>, some text truncates at larger display size settings.</li> <li>• As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• (iOS only) As described in <b>2.1.2 No Keyboard Trap</b>, there are several traps for screen readers and external keyboard</li> <li>• (Android only) As described in <b>2.2.1 Timing Adjustable</b>, some errors auto-dismiss without user acknowledgement</li> <li>• As described in <b>2.4.3 Focus Order</b>, screen reader location is not always managed and the content path is not always efficient</li> <li>• As described in <b>2.4.6 Headings and Labels</b>, some labels are too generic to understand or differentiate.</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>3.3.1 Error Identification</b>, one error is not linked to its related form field in code</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, some form fields use placeholders as labels which aren't always reliably communicated by screen readers</li> <li>• (iOS only) As described in <b>3.3.3 Error Suggestion</b>, a disabled button is used to indicate an incomplete form instead of validation and feedback</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled</li> <li>• As described in <b>1.2.1 Prerecorded Audio-only and Video-only</b>, authors</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>cannot add/manage transcripts for pre-recorded audio-only media or audio tracks for pre-recorded audio-only media</p> <ul style="list-style-type: none"> <li>• As described in <b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b>, authors cannot add/manage transcripts or audio tracks for pre-recorded audio-video media</li> <li>• As described in <b>1.2.5 Audio Description (Prerecorded)</b>, authors cannot add/manage audio tracks for pre-recorded audio-video media</li> <li>• As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>• As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate information and status</li> <li>• As described in <b>1.4.3 Contrast (Minimum)</b>, there are some instances of low-contrast text.</li> <li>• As described in <b>1.4.4 Resize Text</b>, some text truncates at larger text size settings and some text doesn't respect system text size settings.</li> <li>• (Android only) As described in <b>1.4.10 Reflow</b>, some text truncates at larger display size settings.</li> <li>• As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• As described in <b>2.2.2 Pause, Stop, Hide</b>, animated GIF images auto-play and cannot be stopped or paused.</li> <li>• As described in <b>2.4.3 Focus Order</b>, focus is not managed for several features</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul>
4.2.3 Usage without perception of		<b>Software (iOS and Android):</b>

Criteria	Conformance Level	Remarks and Explanations
colour	<b>Software:</b> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate information and status.</li> <li>As described in <b>1.4.3 Contrast (Minimum)</b>, there are many instances of low-contrast text.</li> <li>As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> </ul> <b>Authoring Tool (iOS and Android):</b> <ul style="list-style-type: none"> <li>As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate information and status</li> <li>As described in <b>1.4.3 Contrast (Minimum)</b>, there are some instances of low-contrast text.</li> <li>As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> </ul>
4.2.4 Usage without hearing	<b>Software:</b> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul>	<b>Authoring Tool (iOS and Android):</b> <ul style="list-style-type: none"> <li>As described in <b>1.2.1 Prerecorded Audio-only and Video-only</b>, authors cannot add/manage transcripts for pre-recorded audio-only media or audio tracks for pre-recorded audio-only media</li> <li>As described in <b>1.2.2 Captions (Prerecorded)</b>, authors cannot add/manage captions for pre-recorded audio-video media</li> </ul>
4.2.5 Usage with limited hearing	<b>Software:</b> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Does Not Support</li> </ul>	<b>Authoring Tool (iOS and Android):</b> <ul style="list-style-type: none"> <li>As described in <b>1.2.1 Prerecorded Audio-only and Video-only</b>, authors cannot add/manage transcripts for pre-recorded audio-only media or audio tracks for pre-recorded audio-only media</li> <li>As described in <b>1.2.2 Captions (Prerecorded)</b>, authors cannot add/manage captions for pre-recorded audio-video media</li> </ul>
4.2.6 Usage with no or limited vocal capability	<b>Software:</b> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul> <b>Authoring Tool:</b>	<b>Software (iOS and Android):</b> <ul style="list-style-type: none"> <li>As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>(iOS only) As described in <b>2.1.2 No Keyboard Trap</b>, there are several traps for screen readers and external keyboard</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
	<ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul>	<p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> </ul>
4.2.7 Usage with limited manipulation or strength	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• (iOS only) As described in <b>2.1.2 No Keyboard Trap</b>, there are several traps for screen readers and external keyboard</li> <li>• As described in <b>2.4.3 Focus Order</b>, focus location is not always managed and the content path is not always efficient</li> <li>• As described in <b>2.4.6 Headings and Labels</b>, generic element labels may make speech interfaces harder to use</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>2.5.1 Pointer Gestures</b>, several functions are triggered by complex gestures only</li> <li>• (iOS only) As described in <b>2.5.3 Label in Name</b>, a couple of Voice Control element labels don't match on-screen content</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, some form fields use placeholder labels which aren't reliable speech interface triggers</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• As described in <b>2.4.3 Focus Order</b>, focus is not managed for several features</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>2.5.1 Pointer Gestures</b>, one feature is only triggered by a complex gesture</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul>
4.2.8 Usage with limited reach	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>2.5.1 Pointer Gestures</b>, several functions are triggered by complex gestures only</li> <li>• (iOS only) As described in <b>2.5.3 Label in Name</b>, a couple of Voice Control element labels don't match on-screen content</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>2.5.1 Pointer Gestures</b>, one feature is only triggered by a complex gesture</li> </ul>
4.2.9 Minimize photosensitive seizure triggers	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
4.2.10 Usage with limited cognition, language or learning	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled and some decorative elements aren't hidden from assistive technologies</li> <li>• As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
	<ul style="list-style-type: none"> <li>Android: Does Not Support</li> </ul>	<ul style="list-style-type: none"> <li>As described in <b>1.3.2 Meaningful Sequence</b>, the linear content sequence travelled by assistive technologies doesn't always match the visual layout</li> <li>As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate information and status.</li> <li>As described in <b>1.4.3 Contrast (Minimum)</b>, there are many instances of low-contrast text.</li> <li>As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> <li>(Android only) As described in <b>2.2.1 Timing Adjustable</b>, some errors auto-dismiss without user acknowledgement</li> <li>As described in <b>2.4.3 Focus Order</b>, focus location is not always managed and the content path is not always efficient</li> <li>As described in <b>2.4.6 Headings and Labels</b>, generic element labels may make speech interfaces harder to use</li> <li>(Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>As described in <b>2.5.1 Pointer Gestures</b>, several functions are triggered by complex gestures only</li> <li>(iOS only) As described in <b>2.5.3 Label in Name</b>, a couple of Voice Control element labels don't match on-screen content</li> <li>As described in <b>3.3.1 Error Identification</b>, one error is not linked to its related form field in code</li> <li>As described in <b>3.3.2 Labels or Instructions</b>, some form fields use placeholder labels which aren't reliable speech interface triggers</li> <li>(iOS only) As described in <b>3.3.3 Error Suggestion</b>, a disabled button is used to indicate an incomplete form instead of validation and feedback</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled</li> <li>As described in <b>1.2.1 Prerecorded Audio-only and Video-only</b>, authors cannot add/manage transcripts for pre-recorded audio-only media or audio tracks for pre-recorded audio-only media</li> <li>As described in <b>1.2.2 Captions (Prerecorded)</b>, authors cannot</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		<p>add/manage captions for pre-recorded audio-video media</p> <ul style="list-style-type: none"> <li>• As described in <b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b>, authors cannot add/manage transcripts or audio tracks for pre-recorded audio-video media</li> <li>• As described in <b>1.2.5 Audio Description (Prerecorded)</b>, authors cannot add/manage audio tracks for pre-recorded audio-video media</li> <li>• As described in <b>1.3.1 Info and Relationships</b>, content and relationships equivalent to the visual experience are not always available programmatically</li> <li>• As described in <b>1.4.1 Use of Color</b>, colour is relied on to communicate information and status</li> <li>• As described in <b>1.4.3 Contrast (Minimum)</b>, there are some instances of low-contrast text.</li> <li>• As described in <b>1.4.11 Non-text Contrast</b>, there are many instances of low-contrast icons, element outlines and state styling.</li> <li>• As described in <b>2.1.1 Keyboard</b>, some functions are not accessible via external keyboard</li> <li>• As described in <b>2.2.2 Pause, Stop, Hide</b>, animated GIF images auto-play and cannot be stopped or paused.</li> <li>• As described in <b>2.4.3 Focus Order</b>, focus is not managed for several features</li> <li>• (Android only) As described in <b>2.4.7 Focus Visible</b>, there is one screen where focus is not always visible</li> <li>• As described in <b>2.5.1 Pointer Gestures</b>, one feature is only triggered by a complex gesture</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul>
4.2.11 Privacy	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	

Criteria	Conformance Level	Remarks and Explanations
	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	

## Chapter 5: [Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	
5.1.3.12 Speaker volume	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

## **Chapter 6: [ICT with Two-Way Voice Communication](#)**

Notes: Jira cloud mobile apps are native iOS and Android applications. They are not subject to the requirements of this section.

## **Chapter 7: [ICT with Video Capabilities](#)**

Notes: Jira cloud mobile apps do not have video functions. They are not subject to the requirements of this section.

## **Chapter 8: [Hardware](#)**

Notes: Jira cloud mobile apps are native iOS and Android applications. They are not subject to the requirements of this section.

## **Chapter 9: [Web](#) (see [WCAG 2.x section](#))**

## Chapter [10: Non-Web Software](#)

Criteria	Conformance Level	Remarks and Explanations
<b>10.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
10.5 Caption positioning	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<b>Authoring Tool (iOS and Android):</b> Caption functionality is not provided in the media player.
10.6 Audio description timing	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<b>Authoring Tool (iOS and Android):</b> Audio description functionality is not provided in the media player.

## Chapter [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
<i>provides a user interface</i>		
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
11.5.2.4 Assistive technology	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	
11.5.2.5 Object information	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<b>Software (iOS and Android):</b> As described in 4.1.2 Name, Role, Value, many objects do not report one or more of role, state(s), properties, name, or description to assistive technologies.  <b>Authoring Tool (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b> , many objects do not report one or more of role, state(s), properties, name, or description to assistive technologies.
11.5.2.6 Row, column, and headers	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	No data tables
11.5.2.7 Values	<b>Software:</b>	

Criteria	Conformance Level	Remarks and Explanations
	<ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
11.5.2.8 Label relationships	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, some form fields use placeholder labels which aren't reliable speech interface triggers</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul> <p><b>Authoring Tool (iOS and Android):</b></p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-Text Content</b>, some meaningful elements are unlabelled</li> <li>• As described in <b>3.3.2 Labels or Instructions</b>, many editor fields have placeholder text acting as a label</li> <li>• As described in <b>4.1.2 Name, Role, Value</b>, many elements do not report at least one of name, role, or value to assistive technologies</li> </ul>
11.5.2.9 Parent-child relationships	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	<p><b>Software (iOS and Android):</b> As described in <b>1.3.1 Info and Relationships</b>, some text used as headings on screen is not defined as such programmatically.</p>
11.5.2.10 Text	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul> <p><b>Authoring Tool:</b></p>	

Criteria	Conformance Level	Remarks and Explanations
	<ul style="list-style-type: none"> <li>• iOS: Supports</li> <li>• Android: Supports</li> </ul>	
11.5.2.11 List of available actions	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul>	<p><b>Software (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b>, some elements don't have a programmatic role declared (which determines the list of available actions).</p> <p><b>Authoring Tool (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b>, some elements don't have a programmatic role declared (which determines the list of available actions).</p>
11.5.2.12 Execution of available actions	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Partially Supports</li> </ul>	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: As described in <b>2.1.1 Keyboard</b>, an external keyboard can't execute some non-core functions.</li> <li>• Android: As described in <b>2.1.1 Keyboard</b>, an external keyboard can't use several buttons, menus, and other components on core path.</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: As described in <b>2.1.1 Keyboard</b>, many of the authoring tool features are not accessible with an external keyboard</li> <li>• Android: As described in <b>2.1.1 Keyboard</b>, a few authoring tool features are not accessible with an external keyboard</li> </ul>
11.5.2.13 Tracking of focus and selection attributes	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<p><b>Software (iOS and Android):</b> The external keyboard focus cursor is almost always visible, but as mentioned in <b>1.4.11 Non-text Contrast</b>, the focus cursor styling has very poor contrast.</p> <p><b>Authoring Tool (iOS and Android):</b> The external keyboard focus cursor is almost always visible, but as mentioned in <b>1.4.11 Non-text Contrast</b>, the focus cursor styling has very poor contrast.</p>
11.5.2.14 Modification of focus and selection attributes	<p><b>Software:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> <li>• Android: Partially Supports</li> </ul> <p><b>Authoring Tool:</b></p> <ul style="list-style-type: none"> <li>• iOS: Partially Supports</li> </ul>	<p><b>Software (iOS and Android):</b> As described in <b>2.4.3 Focus Order</b>, focus is occasionally not managed after user actions or page transitions. Focus sometimes goes to off-screen elements. Some focus pathing does not match the on-screen layout.</p> <p><b>Authoring Tool (iOS and Android):</b> As described in <b>2.4.3 Focus Order</b>, focus</p>

Criteria	Conformance Level	Remarks and Explanations
	<ul style="list-style-type: none"> <li>Android: Partially Supports</li> </ul>	is occasionally not managed after user actions.
11.5.2.15 Change notification	<b>Software:</b> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul>	<b>Software (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b> , some elements do not report their state or properties, let alone changes to those attributes.  <b>Authoring Tool (iOS and Android):</b> As described in <b>4.1.2 Name, Role, Value</b> , some elements do not report their state or properties, let alone changes to those attributes.
11.5.2.16 Modifications of states and properties	<b>Software:</b> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	
11.5.2.17 Modifications of values and text	<b>Software:</b> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Does Not Support</li> <li>Android: Partially Supports</li> </ul>	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: As described in <b>2.1.1 Keyboard</b>, many of the authoring tool features are not accessible with an external keyboard</li> <li>Android: As described in <b>2.1.1 Keyboard</b>, a few authoring tool features are not accessible with an external keyboard</li> </ul>
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	<b>Software:</b> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul>	Software and Authoring Tool do not act as a control proxy for platform-level accessibility features.
11.6.2 No disruption of accessibility features	<b>Software:</b> <ul style="list-style-type: none"> <li>iOS: Supports</li> </ul>	No disruption to accessibility features provided at the platform level



Criteria	Conformance Level	Remarks and Explanations
	<ul style="list-style-type: none"> <li>Android: Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Supports</li> <li>Android: Supports</li> </ul>	
11.7 User preferences	<b>Software:</b> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Partially Supports</li> <li>Android: Partially Supports</li> </ul>	<b>Software (iOS and Android):</b> As described in <b>1.4.4 Resize Text</b> , some text truncates at larger system text sizes. Some text ignores system text size settings.  <b>Authoring Tool (iOS and Android):</b> As described in <b>1.4.4 Resize Text</b> , some text truncates at larger system text sizes.
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See <a href="#">WCAG 2.x</a> section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul>	<b>Authoring Tool (iOS and Android):</b> No format conversion
11.8.4 Repair assistance	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul>	<b>Authoring Tool (iOS and Android):</b> No repair assistance mode provided that prompts authors to create accessible content
11.8.5 Templates	<b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>iOS: Not Applicable</li> <li>Android: Not Applicable</li> </ul>	<b>Authoring Tool (iOS and Android):</b> No templates provided

## Chapter [12: Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	<b>Software (iOS and Android):</b> Product documentation does not mention accessibility or compatibility features  <b>Authoring Tool (iOS and Android):</b> There is no editor-specific documentation.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Not Applicable</li> <li>• Android: Not Applicable</li> </ul>	<b>Software (iOS and Android):</b> Product documentation used by support services does not mention accessibility or compatibility features  <b>Authoring Tool (iOS and Android):</b> There is no editor-specific documentation for support services to use.
12.2.3 Effective communication	<b>Software:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul> <b>Authoring Tool:</b> <ul style="list-style-type: none"> <li>• iOS: Does Not Support</li> <li>• Android: Does Not Support</li> </ul>	Could not locate any accessibility- or disability-specific feedback, support, or contact channels. No accessibility or disability accommodations mentioned in default channels.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Jira cloud mobile apps are native iOS and Android applications. They are not subject to the requirements of this section.

## Legal Disclaimer

The information herein is provided in good faith based on the Jira cloud mobile apps at the time of the review and does not represent a legally binding claim. Please contact us to report any accessibility errors or conformance claim errors for re-evaluation and correction, if necessary.